

Participant's guide for  
residential customers

# LogisVert Efficient Homes Program

Financial assistance to implement  
energy efficiency measures

Residential sector



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# 1 Description of the LogisVert Efficient Homes Program

Hydro-Québec is committed to playing an active role in Québec's energy transition. To encourage its residential customers to use our collective resources wisely and implement energy efficiency measures, it created the LogisVert Efficient Homes Program. This guide details the terms and conditions of the financial assistance available through the Program.

## 2 Eligibility criteria

To obtain financial assistance, you must ensure your application meets all the requirements set out in this guide and its relevant appendices.

The terms and conditions are subject to change, and it is your responsibility to verify those that apply before submitting your application for financial assistance.

### 2.1 Eligible participants

The Program is open to owners of eligible homes and tenants.

### 2.2 Eligible homes

The measures must be implemented in one of the following types of eligible homes:

- > House
  - Single-family
  - Semi-detached
  - Row house
  - Mobile home
  - Four-season cottage
- > Condo (owner's premises)
- > Multiplex
- > Residential building with no more than 19 units
- > Apartment in a residential building with 20 units or more that receives electricity through its own meter, provided the measures are implemented in the home by the owner. Work and installations in common areas are not eligible under the LogisVert Efficient Homes Program. However, they may be eligible under Hydro-Québec's [Efficient Solutions Program](#).

To be eligible, the home must meet the following criteria:

- > It must be located in Québec.
- > It must be a residential dwelling.
- > Its construction must be completed.
- > It must be suitable for year-round living.
- > It must be supplied with electricity by one of the following systems:
  - Hydro-Québec's system through an electricity service contract
  - [Off-grid system](#)
  - [Municipal or cooperative system](#)

Any detached or accessory building located on the same lot as the main building and not permanently connected to the main building (such as a shed, garage, storage unit, greenhouse, etc.) is not eligible.

## 2.3 List of eligible measures

The following table lists the eligible measures by type of home. Some measures include several elements. To receive financial assistance for a measure, you must have implemented all of its elements (e.g., roof insulation and caulking work). See the relevant appendices for more information.

Measure	House	Condo	Multiplex	Residential building with no more than 19 units	Residential building with 20 units or more
Roof insulation and caulking work*	x				
Induction range	x	x	x	x	x
Heat-pump dryer	x	x	x	x	x
Efficient heat pump (including high-efficiency models)	x	x	x	x	x
High-efficiency heat pump and caulking work*	x				
Replacing a geothermal heat pump	x		x	x	
Efficient pool pump	x			x	

\*These two measures cannot be combined.

If you are a tenant, you are eligible to receive financial assistance for the purchase and installation of an induction range and/or a heat-pump dryer.

In off-grid systems, customers benefiting from Energy in Off-Grid Systems (EOS), previously known as the Efficient Energy Use Program (EEUP), are not eligible for financial assistance for the installation of heat pumps.

## 2.4 Bonus financing

By filing a single application for financial assistance for several different measures, you can increase the amount of financial assistance you receive. For example, if you plan to implement several measures in the same home within a nine-month period, you will benefit from combining all your applications for financial assistance into a single application. You may be eligible for bonus financing for multiple measures. See the appendix [Bonus financing for multiple measures](#) in this guide for more information.

Bonus financing applies to the total amount of financial assistance granted.

## 2.5 Application deadline

The application for financial assistance must be filed with Hydro-Québec no later than nine (9) months following the date at which the measure is implemented.

When you include multiple measures on the same application, the nine-month period begins on the date on which the first measure is implemented.

## **2.6 Recipient of the financial assistance**

If you are the owner, **you must ensure the first and last name on the invoices are listed on your proof of homeownership.** The financial assistance will only be paid to the person who owns the eligible home.

If you are a tenant applying for financial assistance, you must ensure that your first and last name and address appear on the invoices and the application for financial assistance. The financial assistance will be paid to the person who applied for financial assistance.

## **2.7 Maximum amount of financial assistance**

Financial assistance cannot exceed 100% of the purchase and installation costs of the equipment.

## 3 Steps to apply for financial assistance

### Step 1

#### Creation of your participation profile and online application for financial assistance

To create or access your participation profile, go to the Program portal at [www.logisvert.ca](http://www.logisvert.ca). From your profile, fill out the online application for financial assistance for an eligible home and provide the required supporting documents. Information on the documents required is available in the appendices on the measure(s) you implemented in the home covered by your application, as well as in the appendices on bonus financing.

The information on the invoices must show that they have been paid.

Applications for financial assistance received by email or mail will not be processed.

### Step 2

#### Assessment of the application for financial assistance and measures related to the Relevé 27 (RL-27 slip)

Go to your participation profile to follow up on the process to assess your application for financial assistance. If your application is incomplete or ineligible, we will contact you by email or by phone within approximately 20 business days following the receipt of your application for financial assistance to inform you of the situation.

The processing time is 10 to 12 weeks. It is calculated from the date we receive a completed application.

#### Relevé 27 — Paiements du gouvernement [RL-27 slip: government payments]

Hydro-Québec must produce a Relevé 27 — Paiements du gouvernement [RL-27 slip: government payments] if the individual, company or partnership to whom it is paying the financial assistance receives it as part of the operations of a company or a property. A landlord is considered to earn property income for any apartment that they do not live in.

To receive the financial assistance and for Hydro-Québec to produce a Relevé 27 (RL-27 tax slip), one of the following is required: 1) Québec enterprise number (NEQ), 2) GST number or 3) social insurance number (SIN).

#### Social insurance number (SIN)

To protect your personal information, Hydro-Québec will send you an email with the instructions to securely enter your SIN. When your eligibility is confirmed, you will receive a notification to sign in to your participation profile.

### **Step 3**

#### **Compliance verification**

Hydro-Québec may contact you to make an appointment to visit the home for which you applied for financial assistance and ensure the compliance of the energy efficiency measures that were implemented. You may also be asked to provide additional documents.



### **Step 4**

#### **Payment of the financial assistance**

If your application is deemed eligible and you have provided all the necessary information, your application will be considered complete. You will receive the financial assistance by mail at the mailing address provided in your application for financial assistance.

Advise the LogisVert Program support team at 1 833 396-1888 of any change of address.

Filing an incomplete application for financial assistance could lead to processing delays that may exceed 12 weeks.

## 4 Conditions and undertakings

### 4.1 Your commitments

You must ensure the application for financial assistance and all the documents provided to Hydro-Québec are true and accurate.

Should Hydro-Québec require additional proof and documents attesting to the completion of the work and the purchase and installation of the equipment, you agree to provide them.

In the six months following the filing of your application for financial assistance, you must provide Hydro-Québec with access to the home to verify the implementation of the measures detailed in the application for financial assistance.

If your application for financial assistance is approved, you agree not to file any other application for financial assistance with Hydro-Québec or with any other government agency for the equipment or work listed in your application to the LogisVert Efficient Homes Program.

Furthermore, if Hydro-Québec or another government agency has already provided anyone with financial assistance, either partially or fully, for this equipment or work, you cannot claim financial assistance for them under the Program.

You agree to repay Hydro-Québec any amount of financial assistance received in excess in the event of a calculation error, if the eligibility criteria were not met, if you made a false declaration or if you or another person received financial assistance to which you were not entitled from another government agency or from Hydro-Québec for the same equipment or the same work. The repayment must be made by the deadline specified in the notice you receive.

You must ensure the equipment you purchase is eligible under the Program and that any company hired to carry out work complies with all applicable requirements. Hydro-Québec is not responsible for the choice of equipment or company or for the installation work.

You must verify the terms and conditions of any other financial assistance program to which you may be entitled. If you decide to submit an application to Hydro-Québec and it pays you financial assistance, you will not be able to return that assistance.

You agree to comply with all applicable laws and regulations related to the purchase and installation of equipment, including environmental quality and protection laws and regulations.

## **4.2 Hydro-Québec's rights and limited liability**

Hydro-Québec reserves the right to end or amend the Program at any time without notice.

Hydro-Québec reserves the right to interpret the terms and conditions of the Program.

Hydro-Québec reserves the right to refuse your application for financial assistance or require the repayment of the financial assistance if your application does not meet Program requirements or does not comply with the laws and regulations that apply in Québec. Hydro-Québec may also require the repayment of the financial assistance if you received an amount in excess, if you made a false declaration or if you received financial assistance to which you were not entitled from another government agency or from Hydro-Québec for the same equipment.

Hydro-Québec cannot be held liable for any damage or harm arising from the Program or your participation in the Program or from processing times that are longer than expected.

Hydro-Québec may require additional proof if the information submitted does not meet the requirements detailed in this guide, as well as additional documents attesting to the completion of the work and the purchase and installation of the equipment.

Hydro-Québec is only required to provide the participant with the financial assistance it approved under the Program.

## 5 Protection of personal information

Hydro-Québec is subject to the *Act respecting Access to documents held by public bodies and the Protection of personal information*. The personal information Hydro-Québec collects in this portal when you create a participation profile or file an application for financial assistance is necessary to the exercise of its functions under the *Hydro-Québec Act*. More specifically, the personal information enables Hydro-Québec to process your application to its energy efficiency program, including the creation of your participation profile and the evaluation of your application for financial assistance. The personal information you provided will be used for this purpose and handled in accordance with our privacy policy [Our Commitment to Your Privacy](#). This information will be accessible only to authorized individuals whose duties require access to the information. If you fail to provide this information, your request for financial assistance may be denied. To access or correct your personal information, go to your participation profile or call the LogisVert Efficient Homes Program support team at 1 833 396-1888.

To learn more about Hydro-Québec's practices regarding the personal information you provide to the company, read [Our Commitment to Your Privacy](#).

If you need further information to fill out this form, please call the LogisVert Efficient Homes Program support team at 1 833 396-1888 (toll-free).

# Appendix I – Measures

## Roof insulation and caulking work

The following conditions must be met to qualify for financial assistance.

### Eligibility

#### Eligible home

House (single-family, semi-detached, row house, mobile home, four-season cottage) that uses electricity as the main heating source.

This measure can only be implemented once in each home.

### Conditions

#### Eligible measure

For your request for financial assistance to be eligible, the measure must have been implemented and must meet the following conditions:

#### Roof insulation

- > An insulating material must be installed to ensure that the roof's thermal resistance reaches an RSI of at least 8.8 (R 50).
- > 100% of the surface of the roof must be insulated with fibreglass wool or an equivalent insulating material.

#### Caulking

- > Caulking work must target all areas where air leaks. All the elements listed below must be caulked, whether or not air leaks have been detected:
  - windows
  - exterior doors
  - patio doors
  - attic hatches
  - range hoods
  - bathroom fans
  - electrical outlets
  - fireplaces

### Eligible work

To be eligible, the work must meet the following requirements.

#### Roof insulation

- > The work must be carried out using materials that do not pose a health hazard.
- > The contractor that conducts the work must be listed on the Registraire des entreprises du Québec and have the appropriate licences issued by the Régie du bâtiment du Québec (RBQ) based on the work required.

#### Caulking

- > The contractor that conducts the work must be listed on the Registraire des entreprises du Québec and have the appropriate licences issued by the Régie du bâtiment du Québec (RBQ) based on the work required.

### Ineligible work

#### Caulking

- > The installation or replacement of windows and/or doors is not eligible work.

## **Financial assistance**

Hydro-Québec provides financial assistance in the amount of \$1,500 for roof insulation and caulking work when all Program requirements are met.

## **Required documents and information**

You must provide all required documents and ensure they contain the requested information.

### **Proof of homeownership**

An electronic copy of your municipal property tax bill OR of the first page of your deed of sale.

If you are a member of an Indigenous community, you must provide a copy of the electricity bill issued to the person filing the application for financial assistance or a copy of the letter confirming homeownership signed by the band council representative.

### **Proof of purchase and installation**

An electronic copy of the invoices for the roof insulation and caulking work.

#### **Roof insulation**

- > The invoice must include the following information:
  - Invoice number and date
  - Installation date
  - Customer's name
  - Address where roof insulation work took place
  - Name of the company that carried out the insulation work
  - RBQ licence number of the company
  - Company's GST/QST numbers
  - Description of work carried out, the material used and the roof's new thermal resistance in RSI or R
  - Cost of work

#### **Caulking**

- > The invoice must include the following information:
  - Invoice number and date
  - Installation date
  - Customer's name
  - Address where caulking work took place
  - Name of the company that carried out the caulking work
  - RBQ licence number of the company
  - Company's GST/QST numbers
  - Detailed list of caulking work carried out
  - Cost of work

## Induction range

The following conditions must be met to qualify for financial assistance.

### Eligibility

#### Eligible homes

- > House (single-family, semi-detached, row house, mobile home, four-season cottage)
- > Condo
- > Multiplex
- > Residential building with no more than 19 units
- > Residential building with 20 units or more (apartment)

Tenants are eligible.

### Conditions

#### Eligible measure

For your request for financial assistance to be eligible, the measure must have been implemented and must meet the following conditions:

- > Only one range per address is eligible for the Program.
- > The range must meet the following requirements:
  - It must be a complete appliance:
  - It must include at least four induction elements and a forced convection oven.
  - It must be new.
  - It must have been purchased from a Québec retailer or online from a retailer with an address in Québec.
  - It must have been installed in an eligible home.

#### Ineligible appliances

- > Induction cooktops

### Financial assistance

Hydro-Québec provides financial assistance in the amount of \$250 for the purchase and installation of an induction range when all Program requirements are met.

### Required documents and information

You must provide all required documents and ensure they contain the requested information.

#### Proof of purchase

An electronic copy of the invoice for the purchase of the induction range.

These documents must include the following information:

- > Invoice number and date
- > Customer's name
- > Installation address of the induction range
- > Retailer's name
- > Retailer's GST/QST numbers
- > Make and model number of the induction range
- > Product description indicating that it is an induction range
- > Purchase cost

#### Photo

A clear picture of the induction range installed in the eligible home.

## Heat-pump dryer

The following conditions must be met to qualify for financial assistance.

### Eligibility

#### Eligible homes

- > House (single-family, semi-detached, row house, mobile home, four-season cottage)
- > Condo
- > Multiplex
- > Residential building with no more than 19 units
- > Residential building with 20 units or more (apartment)

Tenants are eligible.

### Conditions

#### Eligible measure

For your request for financial assistance to be eligible, the measure must have been implemented and must meet the following conditions:

- > Only one heat-pump dryer per address is eligible for the Program.
- > The dryer must meet the following requirements:
  - It must not be a dryer that has an exhaust vent.
  - It may be combined with a washer (combination washer-dryer or stacked washer-dryer).
  - It must be new.
  - It must have been purchased from a Québec retailer or online from a retailer with an address in Québec.
  - It must have been installed in an eligible home.

#### Ineligible appliances

- > Condenser dryers (also called condensing or condensation dryers)
- > Drying cabinets

### Financial assistance

Hydro-Québec provides financial assistance in the amount of \$250 for the purchase and installation of a heat-pump dryer when all Program requirements are met.

### Required documents and information

You must provide all required documents and ensure they contain the requested information.

#### Proof of purchase

An electronic copy of the invoice provided for the purchase of the heat-pump dryer.

The invoice must include the following information:

- > Invoice number and date
- > Customer's name
- > Installation address of the heat-pump dryer
- > Retailer's name
- > Retailer's GST/QST numbers
- > Make and model number of the heat-pump dryer
- > Product description indicating that it is a heat-pump dryer
- > Purchase cost

#### Photo

A clear picture of the heat-pump dryer installed in the eligible home.

## Efficient heat pump (including high-efficiency models)

Heat pumps installed on or after November 26, 2025, must be ENERGY STAR® certified to be eligible for financial assistance.

Installations completed before this date will be processed according to [the list](#) in effect at the time of installation.

The following conditions must be met to qualify for financial assistance.

### Eligibility

#### Eligible homes \*

- > House (single-family, semi-detached, row house, mobile home, four-season cottage)
- > Condo
- > Multiplex
- > Residential building with no more than 19 units
- > Residential building with 20 units or more (apartment)

\* Certain conditions apply for homes located on the Îles-de-la-Madeleine, on Île Anticosti, in Opitciwan and Nunavik.

### Conditions

#### Eligible measure

For your request for financial assistance to be eligible, the measure must have been implemented and must meet the following conditions:

- > The complete system per housing unit may include:
  - A central, air-to-air split-system heat pump that includes one indoor unit and one outdoor unit or
  - A wall-mounted, air-to-air mini-split heat pump that includes one or more indoor units and one outdoor unit.
- > The complete system, including the outdoor unit and the indoor unit(s), must meet the following requirements:
  - It must be new.
  - It must be an ENERGY STAR® certified model.
  - The outdoor unit must have a minimum nominal cooling capacity of 12,000 BTU/h (for air-conditioning).
  - It must have been purchased from a Québec retailer or online from a retailer with an address in Québec.
  - It must have been installed in an eligible home whose main heating system runs on electricity.

#### Eligible work

To be eligible, the work must meet the following requirements:

- > It must involve the installation of an ENERGY STAR® certified heat pump for heating and air-conditioning purposes.
- > The company that conducts the work must be listed on the Registraire des entreprises du Québec, have the appropriate licences issued by the Régie du bâtiment du Québec (RBQ) based on the work required, and be a member of the professional body associated with the activity sector in question.

## **Ineligible work**

The following work is not eligible:

- > The installation of indoor units, including the air distribution system, outside the home's insulated areas, that is, outside the habitable spaces (e.g., in the attic or roof space)
- > The replacement of a single coil or indoor or outdoor unit
- > The replacement of a heat pump following an equipment failure, whether covered by a warranty or insurance.
- > The installation or replacement of a central heat pump in a home equipped with a geothermal system.

## **Financial assistance**

Once all Program requirements are met, Hydro-Québec offers financial assistance of \$50 per 1,000 BTU/h at -8°C for the purchase and installation of an ENERGY STAR® certified heat pump, or \$120 per 1,000 BTU/h at -8°C if the unit is classified "cold climate." The amount of financial assistance is determined by the date the heat pump is installed.

## **Required documents and information**

You must provide all required documents and ensure they contain the requested information.

### **Proof of homeownership**

An electronic copy of your municipal property tax bill OR of the first page of your deed of sale.

If you are a member of an Indigenous community, you must provide a copy of the electricity bill issued to the person filing the application for financial assistance or a copy of the letter confirming homeownership signed by the band council representative.

### **Proof of purchase and installation**

An electronic copy of the invoice(s) provided for the purchase of the eligible efficient heat pump and the installation work.

The invoice(s) must include the following information:

- > Invoice number and date
- > Installation date
- > Customer's name
- > Installation address of the eligible efficient heat pump
- > Name of the company that carried out the installation
- > Company's GST/QST numbers
- > RBQ licence number of the company
- > Description of the product and the eligible work
- > AHRI or ENERGY STAR® number
- > Cost of work

### **Photo**

Clear picture of the nameplate on the outdoor unit showing the ENERGY STAR® symbol and indicating the model number and the serial number of the heat pump (one picture per model).

## High-efficiency heat pump and caulking work

**This measure was removed from the LogisVert Efficient Homes Program on August 25, 2025.**

However, if the work was carried out before this date, an application can be submitted in accordance with the terms and conditions of the Program.

The following conditions must be met to qualify for financial assistance.

### Eligibility

#### Eligible home

House (single-family, semi-detached, row house, mobile home, four-season cottage)

This measure can only be implemented once per eligible home.

Only one high-efficiency heat pump is eligible under this measure. Additional heat pumps could be eligible under the Efficient heat pump measure.

### Conditions

#### Eligible measure

For your request for financial assistance to be eligible, the measure must have been implemented and must meet the following conditions:

#### High-efficiency heat pump

- > The complete system per home may include:
  - A central air-to-air split-system heat pump that includes one indoor unit and one outdoor unit or
  - A wall-mounted, air-to-air mini-split heat pump that includes one or more indoor units and one outdoor unit.
- > The complete system, including the outdoor unit and the indoor unit(s), must meet the following requirements:
  - It must be new.
  - It must be on the [Program's list of high-efficiency heat pumps](#).
  - It must have been purchased from a Québec retailer or online from a retailer with an address in Québec.
  - It must have been installed in an eligible home whose main heating system runs on electricity.

#### Caulking work

- > Caulking work must target all areas where air leaks. All the elements listed below must be caulked, whether or not air leaks have been detected:
  - windows
  - exterior doors
  - patio doors
  - attic hatches
  - range hoods
  - bathroom fans
  - electrical outlets
  - fireplaces

## Eligible work

To be eligible, the work must meet the following requirements:

### High-efficiency heat pump

- > The work must involve the installation of a high-efficiency heat pump for heating and air-conditioning purposes.
- > The company that conducts the work must be listed on the Registraire des entreprises du Québec, have the appropriate licences issued by the Régie du bâtiment du Québec (RBQ) based on the work required, and be a member of the professional body associated with the activity sector in question.

### Caulking work

- > The company that conducts the work must be listed on the Registraire des entreprises du Québec and have the appropriate licences issued by the Régie du bâtiment du Québec (RBQ) based on the work required.

## Ineligible work

The following work is not eligible:

### High-efficiency heat pump

- > The installation of indoor units, including the air distribution system, outside the home's insulated areas, that is, outside the habitable spaces (e.g., in the attic or roof space)
- > The replacement of a single coil or indoor or outdoor unit
- > The replacement of a heat pump following an equipment failure, whether or not covered by a warranty or insurance.
- > The installation or replacement of a central heat pump in a home equipped with a geothermal system.

### Caulking work

- > The installation or replacement of windows and/or doors is not eligible work.

## Financial assistance

Hydro-Québec provides financial assistance in the amount of \$140 per 1,000 BTU/h at -8°C for the purchase and installation of a high-efficiency heat pump, including caulking work, when all Program requirements are met. The amount of financial assistance is determined by the date the heat pump is installed.

## Required documents and information

You must provide all required documents and ensure they contain the requested information.

### Proof of homeownership

An electronic copy of your municipal property tax bill OR of the first page of your deed of sale.

If you are a member of an Indigenous community, you must provide a copy of the electricity bill issued to the person filing the application for financial assistance or a copy of the letter confirming homeownership signed by the band council representative.

## **Proof of purchase and installation**

An electronic copy of the invoice provided for the purchase of the eligible high-efficiency heat pump and the invoices for the installation and caulking work.

### **High-efficiency heat pump**

- > The invoice(s) must include the following information:
  - Invoice number and date
  - Installation date
  - Customer's name
  - Installation address of the eligible heat pump
  - Name of the company that installed the heat pump
  - RBQ licence number of the company
  - Company's GST/QST numbers
  - Description of the product and the eligible work
  - AHRI number
  - Cost of work

### **Caulking work**

- > The invoice must include the following information:
  - Invoice number and date
  - Installation date
  - Customer's name
  - Address of home where caulking work was carried out
  - Name of the company that carried out the caulking work
  - RBQ licence number of the company
  - Company's GST/QST numbers
  - Detailed list of caulking work
  - Cost of work

## **Photo**

### **High-efficiency heat pump**

- > Clear picture of the nameplate on the outdoor unit indicating the model number and the serial number of the high-efficiency heat pump.

## Replacing a geothermal heat pump

The following conditions must be met to qualify for financial assistance.

### Eligibility

#### Eligible homes

- > House (single-family, semi-detached, row house, mobile home, cottage)
- > Multiplex
- > Residential building with no more than 19 units

The measure is only eligible once per home.

### Conditions

#### Eligible measure

For your request for financial assistance to be eligible, the measure must have been implemented and must meet the following conditions:

- > The geothermal heat pump must meet the following requirements:
  - It must be new.
  - It must have been purchased from a Québec retailer or online from a retailer with an address in Québec.
  - It must have been installed in an eligible home.

#### Eligible work

To be eligible, the work to replace the geothermal heat pump must meet the following requirements:

- > The geothermal heat pump(s) to be replaced must:
  - be at the end of their service life or no longer under warranty
  - be used for heating and air-conditioning
- > The installation of the new geothermal heat pump must be connected to the heating and air-conditioning system.
- > All geothermal heat pumps installed must operate simultaneously in heating mode under all conditions. In addition, the geothermal well(s) must have a total capacity (in BTU) equal to or greater than that of all installed geothermal heat pumps.
- > The company that conducts the work must be listed on the Registraire des entreprises du Québec and have the appropriate licences issued by the Régie du bâtiment du Québec (RBQ) for the work undertaken.

#### Ineligible work

The following work is not eligible:

- > The replacement of a geothermal heat pump following a failure or malfunction that is covered by a guarantee
- > Work related to an incident that caused damages to the home or the heat pump, which were covered by a guarantee or home insurance

### Financial assistance

Hydro-Québec provides financial assistance in the amount of \$250 per 1,000 BTU/h for the purchase and installation of a geothermal heat pump when all program requirements are met.

The amount of financial assistance is determined by the date the heat pump is installed.

Financial assistance for the replacement of geothermal heat pumps in homes is capped at \$18,000 per address, equivalent to a total capacity of 72,000 BTU/h (6 t). This ceiling applies only to individual homes and not to multi-unit residential

## **Required documents and information**

You must provide all required documents and ensure they contain the requested information.

### **Proof of homeownership**

An electronic copy of your municipal property tax bill OR of the first page of your deed of sale.

If you are a member of an Indigenous community, you must provide a copy of the electricity bill issued to the person filing the application for financial assistance or a copy of the letter confirming homeownership signed by the band council representative.

### **Proof of purchase and installation**

An electronic copy of the quote which includes the breakdown of the work to be done as well as a description of the equipment to be installed and of the heat pump to be replaced (including its year of installation)

Electronic copy of invoices for the purchase and installation of the geothermal heat pump.

> The invoice must include the following information:

- Invoice number and date
- Installation date
- Customer's name
- Installation address of the eligible heat pump
- Company's name
- RBQ licence number of the company that installed the heat pump
- GST/QST numbers
- Description of the heat pump and of the work carried out
- Make and model of the heat pump and number of BTU/h
- Cost of work

### **Photo**

Clear picture of the nameplate indicating the model number and the serial number of each geothermal heat pump

## Efficient pool pump

The following conditions must be met to qualify for financial assistance.

### Eligibility

#### Eligible homes

- > House (single-family, semi-detached, row house, mobile home, four-season cottage)
- > Residential building with no more than 19 units

### Conditions

#### Eligible measure

For your request for financial assistance to be eligible, the measure must have been implemented and must meet the following conditions:

- > Only one efficient pool pump per home is eligible under the Program.
- > The efficient pump must meet the following requirements:
  - It must have more than one speed (two-speed or variable-speed model).
  - It must be new.
  - It must have been purchased from a Québec retailer or online from a retailer with an address in Québec.
  - It must have been installed at the address of an eligible home.

#### Eligible work

To be eligible, the work must meet the following requirement:

- > The work must involve the complete installation of an efficient pool pump.

### Financial assistance

Hydro-Québec provides financial assistance per eligible home in the amount of \$125 for the purchase and installation of a two-speed pump OR \$300 for the purchase and installation of a variable-speed pump when all Program requirements are met.

### Required documents and information

You must provide all required documents and ensure they contain the requested information.

#### Proof of homeownership

An electronic copy of your municipal property tax bill OR of the first page of your deed of sale.

If you are a member of an Indigenous community, you must provide a copy of the electricity bill issued to the person filing the application for financial assistance or a copy of the letter confirming homeownership signed by the band council representative.

#### Proof of purchase

An electronic copy of the invoice for the purchase of the efficient pool pump.

- > The invoice must include the following information:
  - Invoice number and date
  - Customer's name
  - Installation address of the efficient pool pump
  - Retailer's name
  - Retailer's GST/QST numbers
  - Description of the product indicating whether it is a two-speed or variable-speed model
  - Purchase cost

#### Photos

- > Clear picture of the pump's serial number
- > Clear picture of the nameplate of the pump motor

# Appendix II – Bonus financing

## Multiple measures

The following conditions must be met to qualify for bonus financing.

### Eligibility

#### Eligible homes

- > House (single-family, semi-detached, row house, mobile home, four-season cottage)
- > Condo
- > Multiplex
- > Residential building with no more than 19 units
- > Residential building with 20 units or more (apartment)

Tenants are eligible.

### Conditions

#### Bonus financing eligibility

Bonus financing is based on the total amount granted in financial assistance for eligible requests under the Program. To be eligible for bonus financing, the eligible person must have submitted at least two different eligible measures in a single request for financial assistance.

The measures submitted must be eligible to qualify for bonus financing. If, upon validation by Hydro-Québec, only one measure is approved for financial assistance, bonus financing will not be offered.

#### Financial assistance

Bonus financing for multiple measures applies to two or more measures and is equal to 5% of the total amount of financial assistance granted when all Program requirements are met.

